

Recycling Services

What is Sustain?

Our £1.5m recycling facility Sustain, offers services to support you.

At The Senator Group, we start right at the beginning. We design with reduce in mind, we manufacture with reduce in mind, in fact just about everything is about reducing waste. When it comes to reusing and recycling, we have a secret weapon, an in-house, purpose-built recycling centre, called Sustain.

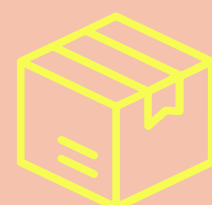
The Senator Group have been recycling since 2007. Fast forward to 2025, we are at the forefront of recycling practices through our Sustain recycling centre. This facility and its services are available to support you.

Let us help you on the journey to net zero.



Services

We offer the following services...



Waste Packaging Recycling:

A service available to reduce your waste costs, ensure that your packaging is recycled effectively and responsibly, whilst keeping compliant with waste regulations and legislations.

The bags are 1 cubic metre in volume providing a substantial saving on the equivalent skip costs, all you have to do is segregate the packaging and we will do the rest.



End-of-Life Furniture Recycling:

Whether the furniture is separated and segregated into raw materials or in some cases donated by our Wishlist Scheme, our Furniture Recycling Service provides a solution for all end-of-life furniture.

Sustain not only recycles The Senator Group's furniture, we also take any furniture type to ensure it gets recycled and fed back into the supply chain.

01 – Waste Packaging Recycling

What is Sustain's Waste Packaging service?

A service available to reduce your waste costs, ensure that your packaging is recycled effectively and responsibly, whilst keeping compliant with waste regulations and legislations.

The bags are 1 cubic metre in volume providing a substantial saving on the equivalent skip costs, all you have to do is segregate the packaging and we will do the rest.



Costs and Savings

In March 2025, a new legislation took effect that states packaging has to be separated from general waste. If your business has ten or more employees, every organisation must:

1. Manage three waste streams: Residual waste, food waste, and dry recycling.
2. Separate food waste.
3. Ensure compliance to avoid fines during random Environmental Agency spot checks.

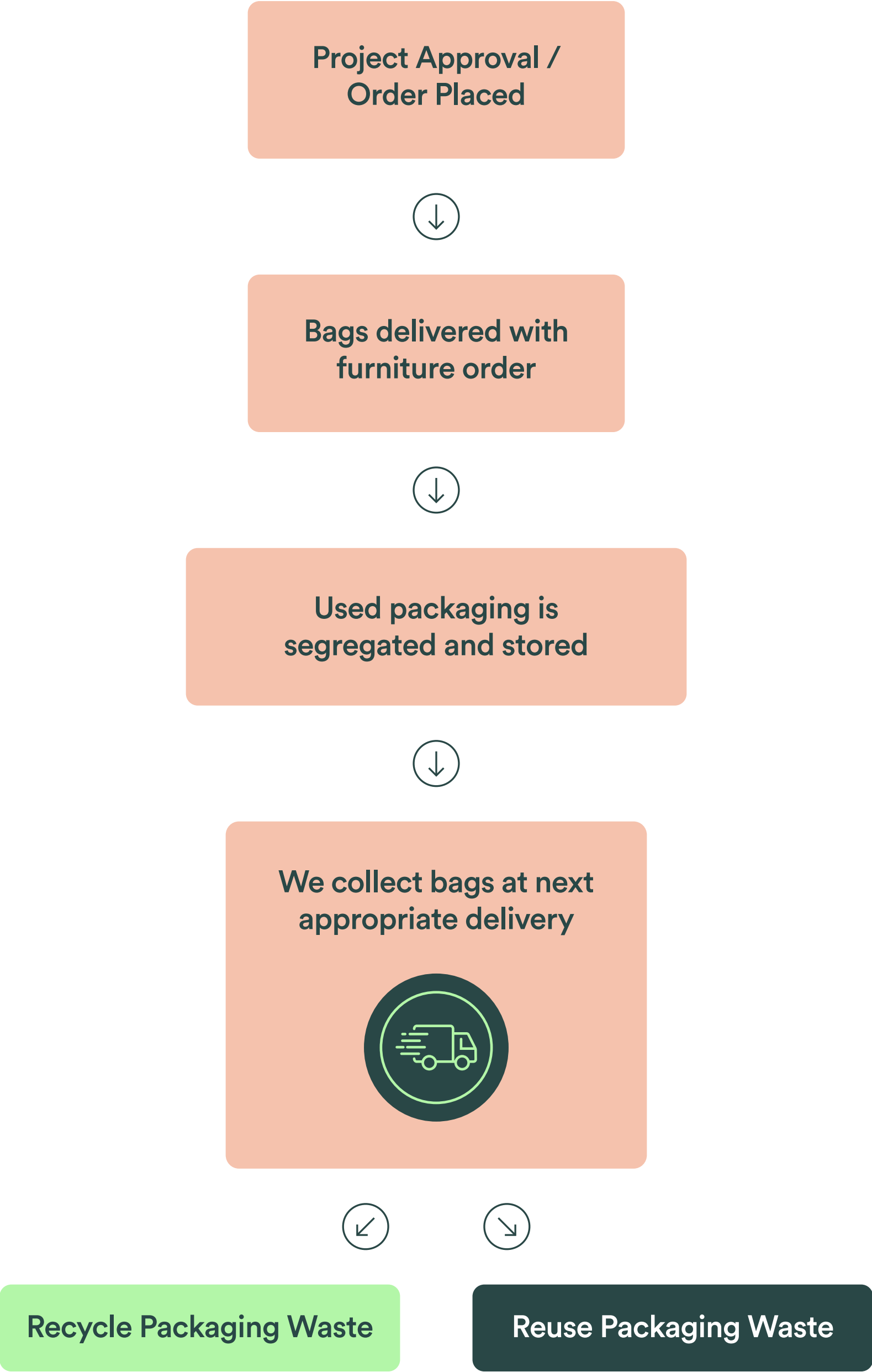
Through Sustain, we can support you with solutions to help your business meet these new regulations by offering our Waste Packaging service for all your packaging recycling needs, helping you to save significantly.



How easy is it?

Very easy...

- Call us with your waste packaging removal requirements to receive a quote.
- We will arrange and deliver waste packaging bags with the furniture order.
- The used packaging is segregated and stored by yourselves.
- The bags are collected by us at the next appropriate delivery.
- Once checked, the packaging waste is reused or recycled.



What we can take

The Senator Group and Sustain manage many waste streams, in fact around 57 in total!

Here are the waste streams processed through our waste packaging service...

WASTE PACKAGING:

- Cardboard Corrugate
- Cardboard Corners
- LDPE (Shrink/Bubble Wrap)
- EPS (Expanded Polystyrene)
- Banding/Strapping
- Netlon
- Nova Foam
- Paper



Can it be reused?

Yes! In some cases up to seven times and more...

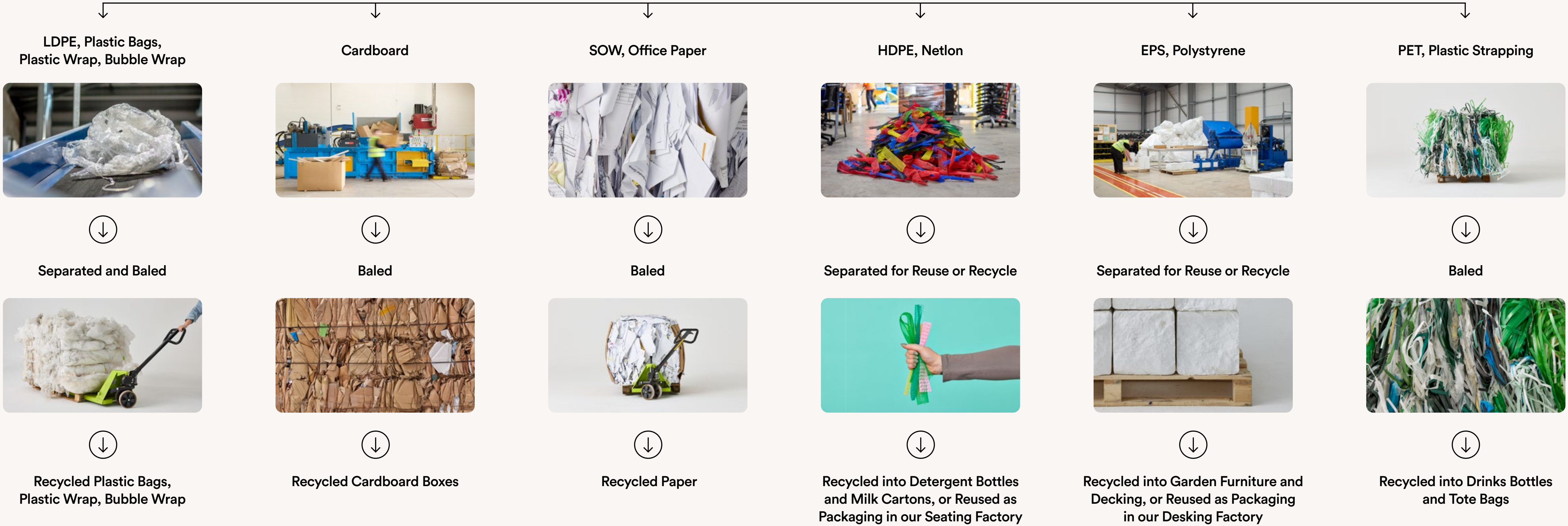
We reuse as much packaging as we can, before we recycle, and one of those items, we reuse is a polystyrene corner, to protect the edges of our furniture in transit.

Each time a corner is reused, we mark it with a dot. Imagine our excitement when one of the installation team found a corner that had been used seven times!



What happens if it's not reused?

Any packaging that isn't directly reusable starts a journey back into the supply chain...



02 – Furniture Recycling

What is Sustain's Furniture Recycling service?

Whether the furniture is separated and segregated into raw materials or in some cases donated by our Wishlist Scheme, our Furniture Recycling Service provides a solution for all end-of-life furniture.

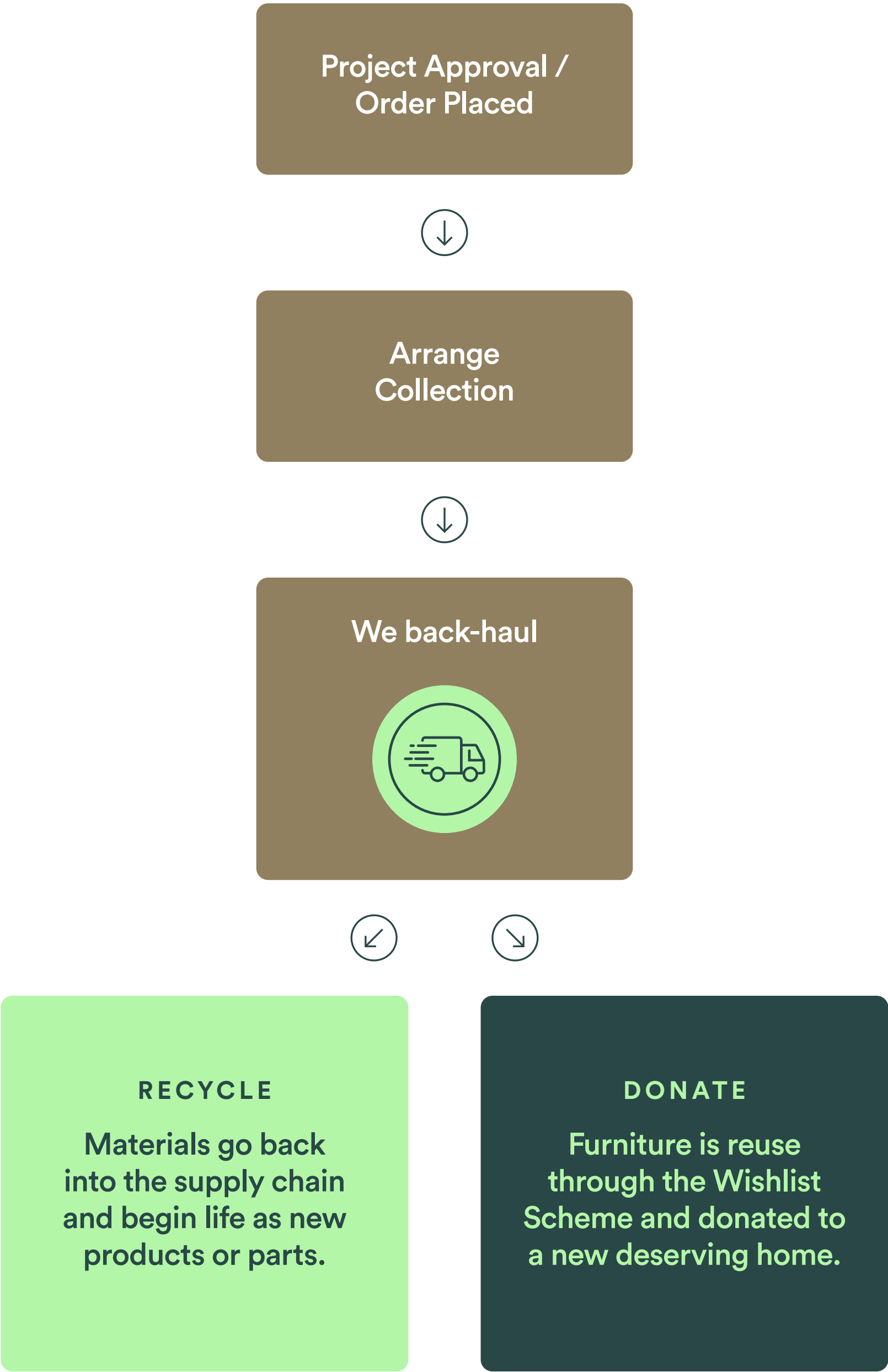
Sustain not only recycles The Senator Group's furniture, we also take any furniture type to ensure it gets recycled and fed back into the supply chain.



How easy is it?

Very easy...

- Call us with your end-of-life furniture project requirements to receive a quote.
- We collect on returning vehicles and back-haul the furniture to Sustain.
- Once checked, anything with life left in it, and upon your approval, is added to the Wishlist Scheme.
- The remaining product is then separated and segregated into raw materials to go back into the supply chain.



What we can take

The Senator Group and Sustain manage many waste streams, in fact around 57 in total!

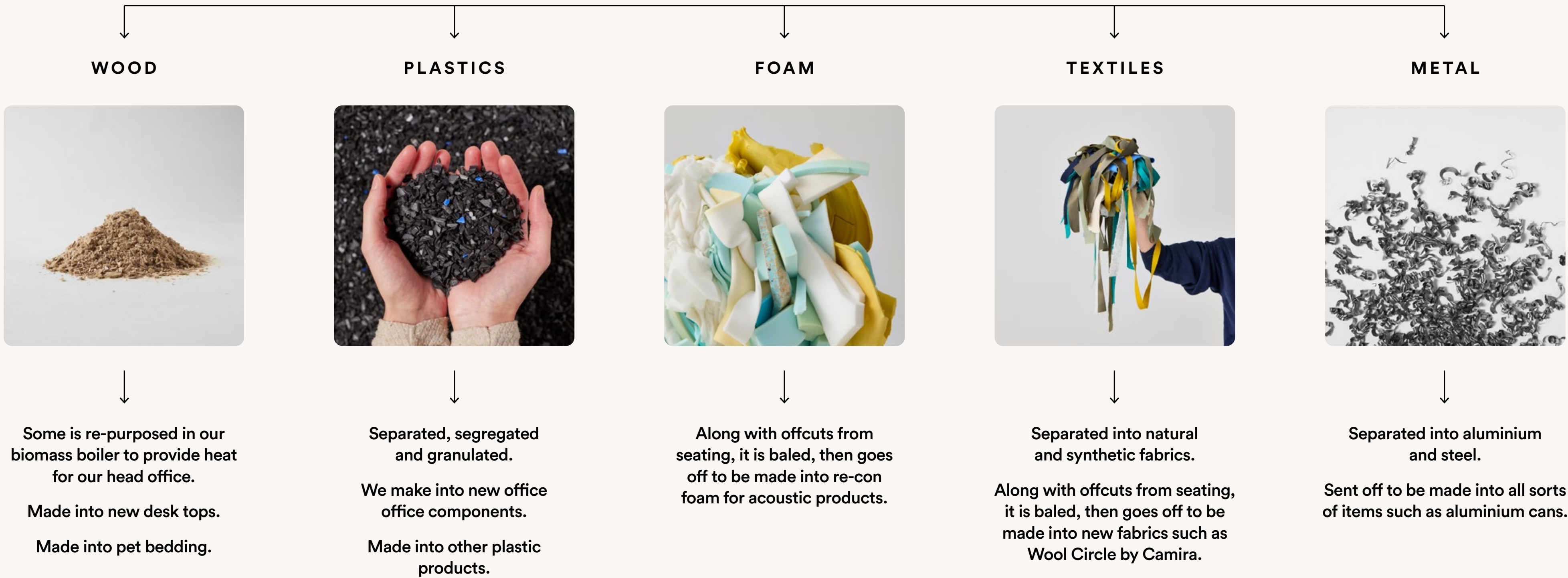
Here is a breakdown of all our End-of-Life Furniture waste streams, handled directly at Sustain...

END-OF-LIFE FURNITURE:

- | | |
|-------------------------------|----------------------------|
| 01. Foam | 16. MDF Panels |
| 02. Fabrics | 17. Plastic Inserts |
| 03. Leather | 18. WEEE |
| 04. Mechanisms | 19. Cables |
| 05. Arms | 20. Sofa Frames |
| 06. Gas Units | 21. Sofa Cushions |
| 07. Castors | 22. Block Foam |
| 08. Plastic Chair Back Shells | 23. Injection Moulded Foam |
| 09. Plastic Seat Shells | 24. Foam Trim |
| 10. Wooden Seat Panels | 25. Recon Foam |
| 11. Seat Frames | 26. Desking Legs and Beams |
| 12. Wooden Legs | 27. Screen Panels |
| 13. Metal Legs | 28. Screen Fabric/Textiles |
| 14. Star Bases | 29. Screen Frames |
| 15. MFC Panels | 30. Table Legs |

What happens to it?

The furniture is then broken down into five main waste streams and starts a journey back into the supply chain.



We donate some used furniture to worthy causes

Reusing as much as possible is important to us at The Senator Group, this is why we developed the Wishlist Scheme.

Not all the furniture we receive back at Sustain has truly reached the end of its life. Upon your approval, we ensure that these hidden gems find a new lease of life in a deserving home.

By participating in the Wishlist Scheme, you are joining a movement that values resourcefulness, community and environmental stewardship.

For any furniture we donate through our Wishlist Scheme, we provide you with the relevant information to contribute to your CSR.



03 – Summary: Why should you use Sustain?

Through Sustain, we can help you...

The team at Sustain are experts when it comes to all things recycling. They take the stress out of removing and recycling your end-of-life furniture and ensure that it is reused or recycled in the most efficient manner.

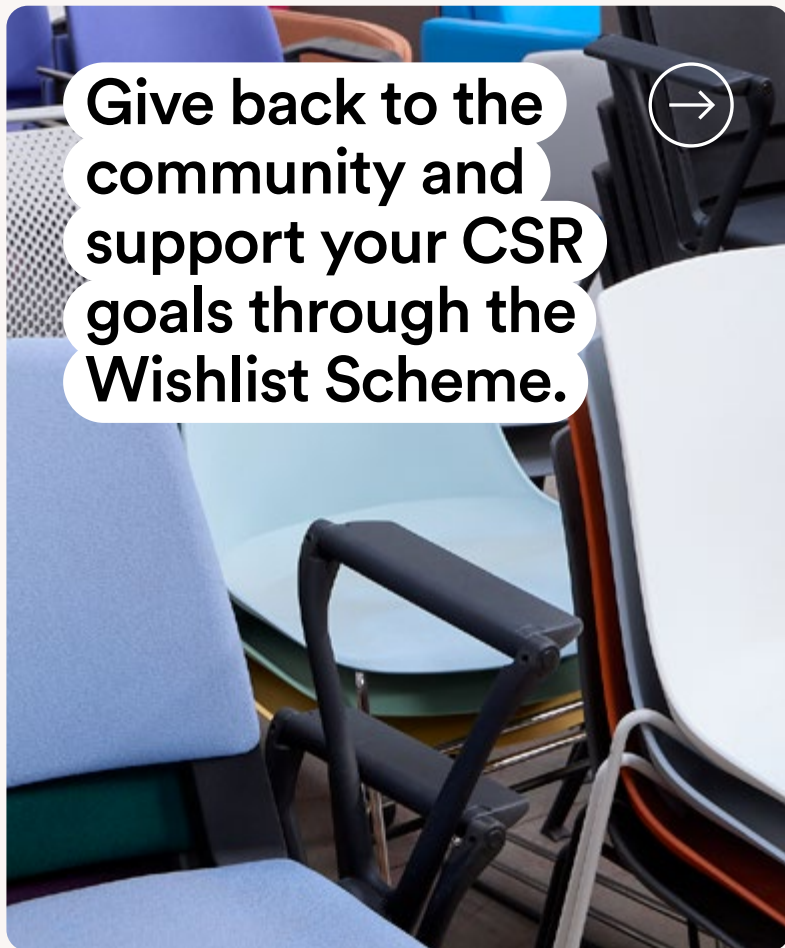
Save on skip, transport, and recycling costs.



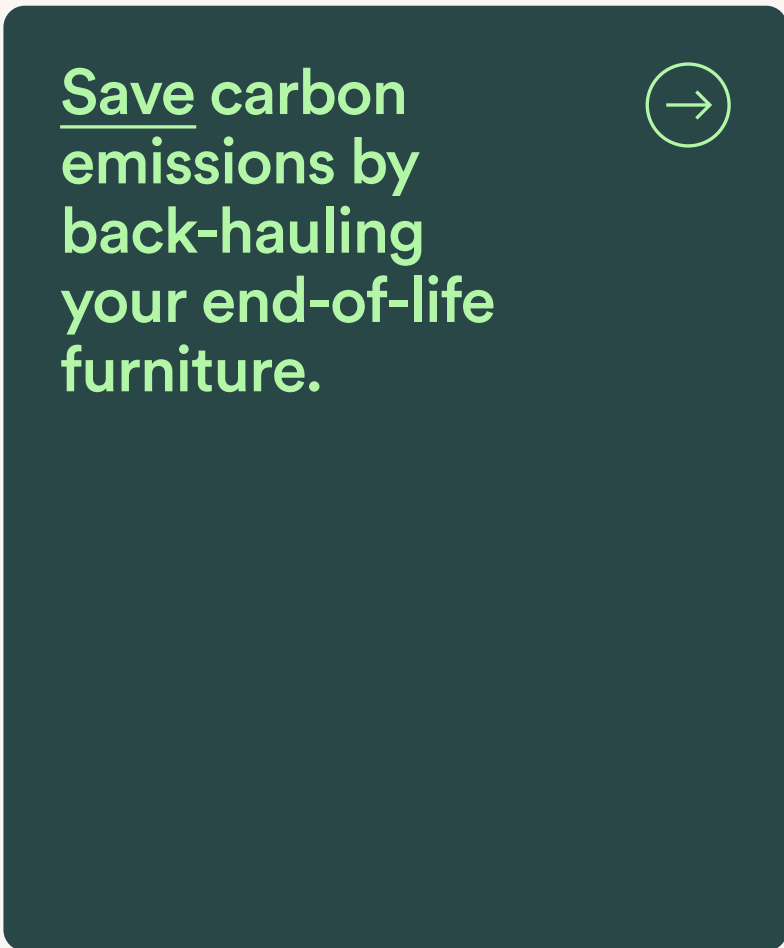
Give you full compliance and traceability reporting on all recycling.



Give back to the community and support your CSR goals through the Wishlist Scheme.



Save carbon emissions by back-hauling your end-of-life furniture.



Stress free recycling.

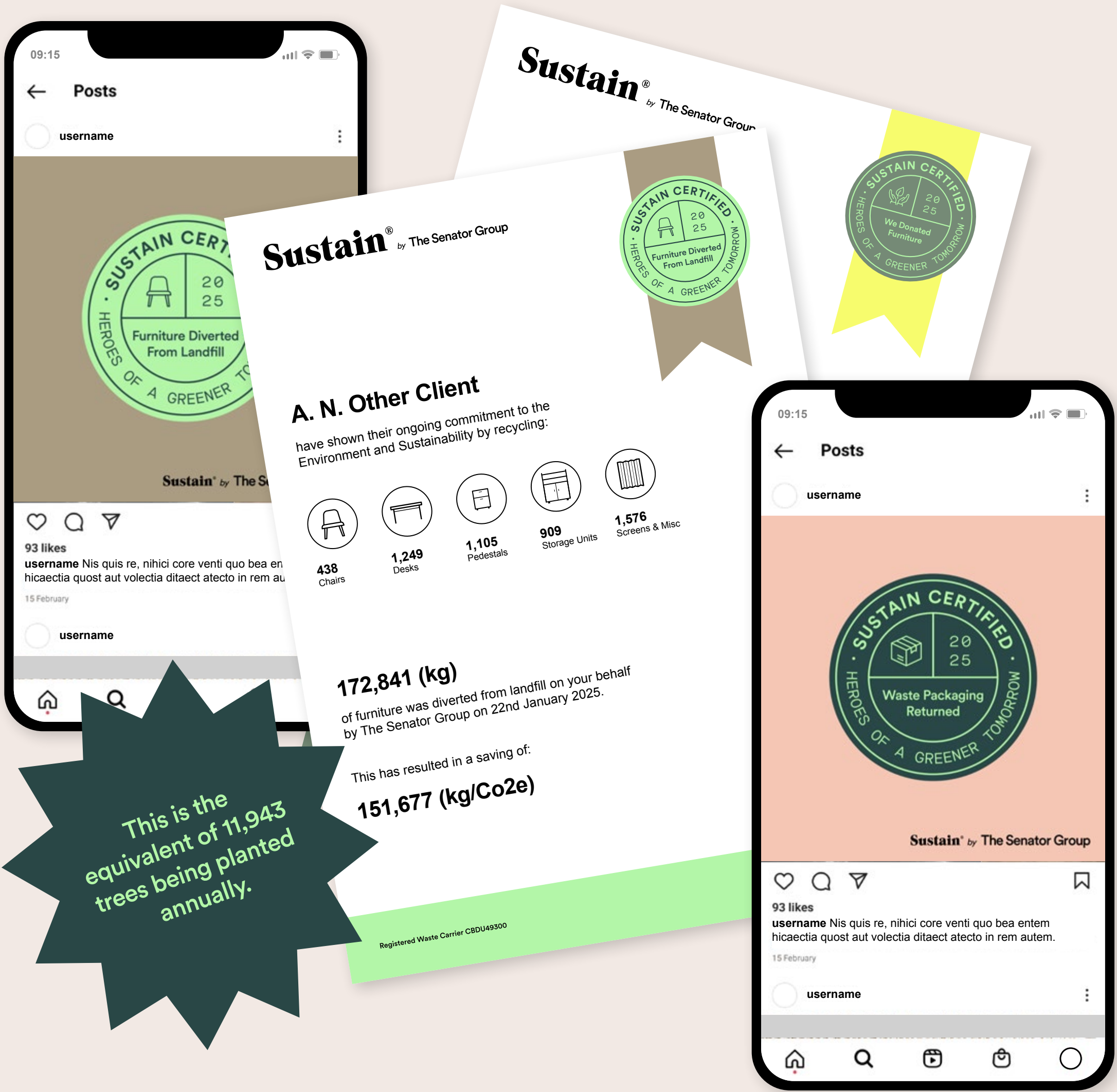


Why should you use Sustain?

Each year, Sustain will provide you with a certificate showing the total weight and packaging you've recycled, and how much carbon you have saved.

This data can be used in many ways to support your business...

- 1. Supporting your ESG goals
- 2. Supporting your tender writing
- 3. Supporting your marketing efforts
- 4. Promote on your website



Getting started

Sustain gives you full compliance and total traceability throughout the chain of custody.

Before a customer is signed up to the service, we'll first have to check that the location fits in with the delivery schedule.

New customers will be sent a Waste Transfer Note Book, this is used to ensure that both parties are kept legally compliant.

The white copy of the paperwork is given to the driver and returned to Sustain, the pink copy and the book remain in your warehouse.

It is important all the relevant details are correctly filled in, to ensure the weights of the bags are recorded against your company name, for certification and audit purposes.

- ✓ Sustain Checks Schedule
- ✓ We Send Waste Transfer Note Book
- ✓ You Fill in Relevant Details
- ✓ White Copy Given to Sustain Driver
- ✓ You Keep Pink Copy and Book
- ✓ Stay Legally Compliant

Let us tell you more...

Contact us:

+44 (0) 1282 725 030

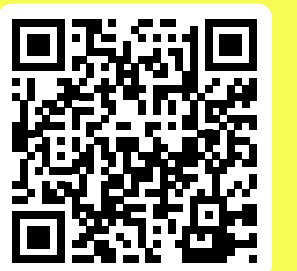
sustain@thesenatorgroup.com

Visit the website:

www.thesenatorgroup.com/sustain

Book a fully immersive tour to
see where the magic happens!

Sustain[®] *by* The Senator Group



Virtual Tour ↵



Sustain Web Page ↵